EDUCATIONAL PROVIDER SNAPSHOTS

HEALTHCARE CUSTOMER SERVICE PARAPROFESSIONAL SNAPSHOT
Customer Service Professionals provide information in response to customer inquiries about products and services. They may handle and resolve general complaints.

MEDICAL ASSISTANT SNAPSHOTs
Medical assistants are critical to the smooth running of doctors’ offices, clinics, hospitals, and other medical facilities. They carry out a variety of administrative and clinical tasks under the supervision of a physician or nurse practitioner. Welcome patients, schedule appointments, handle medical records, bookkeeping, insurance billing, and coding are just a few of the administrative responsibilities.

PATIENT CARE REPRESENTATIVE SNAPSHOT
Patient Care Representatives provide complex and varied support by coordinating care and supporting patients while utilizing various patient care and data measurement technologies.

PHLEBOTOMY TECHNICIAN SNAPSHOTs
The primary responsibility of a phlebotomist is to collect blood samples from patients. The phlebotomists draw blood for tests, transfusions, donations, or research.

PHARMACY TECHNICIAN SNAPSHOTs
Pharmacy technicians work under the direct supervision of a pharmacist, counting pills, putting medicines in containers, labeling, and packing, among other important tasks.

STERILE PROCESSING TECHNICIAN SNAPSHOT
A Sterile Processing Technician prepares, sterilizes, installs, and cleans laboratory or healthcare equipment. They may perform routine laboratory tasks and operate or inspect equipment.